

Registration form

Name _____

Job title: _____

Company: _____

Address _____

Tel _____

Fax _____

Email _____

£830+VAT (£975.25) until December 2011

£400+VAT BSRIA Members until December 2011

Invoice against order number _____

Cheque payable to 'BSRIA Ltd'

Visa MasterCard Amex Switch

Card number: _____

Exp. Date/issue number: _____ Security code _____

Cardholder name: _____

Cardholder address: _____

Signature _____

Benefits of membership:

- Access to benchmarking data
- Comparison of your data with specific building types and industry norms
- Examination of critical success factors affecting maintenance
- Benchmarking meetings and seminars on key FM topics
- Information exchange

4 easy ways to join

Fax +44(0) 1344 465626

Email fm@bsria.co.uk

Phone +44 (0) 1344 465600

Post: BSRIA

Old Bracknell Lane West

Bracknell

Berkshire

RG12 7AH

For further information about BSRIA
O&M benchmarking network, contact
Tracey Tilbry on 01344 465512
tracey.tilbry@bsria.co.uk



Old Bracknell Lane West, Bracknell, Berkshire, RG12 7AH UK

T: +44 (0)1344 465600 F: +44 (0)1344 465626

E: bsria@bsria.co.uk W: www.bsria.co.uk

Offices in Bracknell, Beijing, St Helens, Stuttgart, Swansea, Cadiz and Toulouse



Operation and Maintenance
Benchmarking Network

www.bsria.co.uk



The philosophy of benchmarking is one of continuously and objectively seeking improvement.

BSRIA's O&M benchmarking Network provides a tangible source of information to help building operators to evaluate their performance against their peers

Data collection focuses on four main areas:

- Maintenance performance
- Maintenance costs
- Energy
- Soft services

Respondents are categorised by the type of building they operate. They are also further broken down into size of building and geographical location. This allows members to make better like for like comparisons

The BSRIA Operations and Maintenance Network includes major service providers and facilities managers from a wide spectrum, including healthcare, local authorities, education, financial institutions, manufacturing and leisure.

Network members keep up to date with the latest industry practice through our seminars, which are held four times per year. The seminars are FREE to members and also open to non-members for a fee.

Member's comments

“Excellent subject covered very well by a diverse range of speakers”

“Great value and duration”

“A very informative day”

Forthcoming events

Friday 11th February 2011	Webinar Subject – Lighting Presented by Richard Forster, BSRIA
Friday 25th March 2011	Seminar Subject – TBA To include benchmarking data results Venue: London TBA
Friday 1st July 2011	Seminar Subject – Legislation Issues topical at the time of the event Venue: London TBA
Friday 4th November 2011	Seminar Subject – Energy Issues topical at the time of the event Venue London TBA