



BSRIA Briefing 2009

Buildings Fit for Purpose

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Reliance Facilities Management

Consult...Manage...Deliver...Improve



SETTING THE SCENE

Facilities Management

Definition

FFP or Not – The Experience

Operational Outcome versus Design Input

Operator wish list

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DEFINITION

FIT - “meeting required standards of suitable ability”

PURPOSE - “desired goal” or “definite intention”.

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FFP or Not – The Experience



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FFP or Not – The Experience



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Operational Outcome versus Design Input



Customer / End User issues

Policy Conflicts

Customer Dynamics

User simplification

Default budget

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Operational Outcome versus Design Input

Accurate Stakeholder Identification

Design process impacts

Communication

Familiarisation and training

Design Intellect in the Operational phase

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Operational wish list

Collaboration, Collaboration, Collaboration

Procedural Improvement

Expanded Engagement

Adaptability

Stakeholders

Risk

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