

Registration form

Name \_\_\_\_\_

Job title: \_\_\_\_\_

Company: \_\_\_\_\_

Address \_\_\_\_\_

\_\_\_\_\_

Tel \_\_\_\_\_

Fax \_\_\_\_\_

Email \_\_\_\_\_

£830+VAT (£975.25) until April 2010

£400+VAT BSRIA Members

Invoice against order number \_\_\_\_\_

Cheque payable to 'BSRIA Ltd'

Visa  MasterCard  Amex  Switch

Card number: \_\_\_\_\_

Exp. Date/issue number: \_\_\_\_\_ Security code \_\_\_\_\_

Cardholder name: \_\_\_\_\_

Cardholder address: \_\_\_\_\_

\_\_\_\_\_

Signature \_\_\_\_\_

Benefits of membership:

- Access to benchmarking data
- Comparison of your data with specific building types and industry norms
- Examination of critical success factors affecting maintenance
- Benchmarking meetings and seminars on key FM topics
- Information exchange

4 easy ways to join

Fax +44(0) 1344 465626

Email [fm@bsria.co.uk](mailto:fm@bsria.co.uk)

Phone +44 (0) 1344 465600

Post: BSRIA

Old Bracknell Lane West

Bracknell

Berkshire

RG12 7AH

For further information about BSRIA  
O&M benchmarking network, contact

Tracey Tilbry on 01344 465512

[tracey.tilbry@bsria.co.uk](mailto:tracey.tilbry@bsria.co.uk)



Old Bracknell Lane West, Bracknell, Berkshire, RG12 7AH UK

T: +44 (0)1344 465600 F: +44 (0)1344 465626

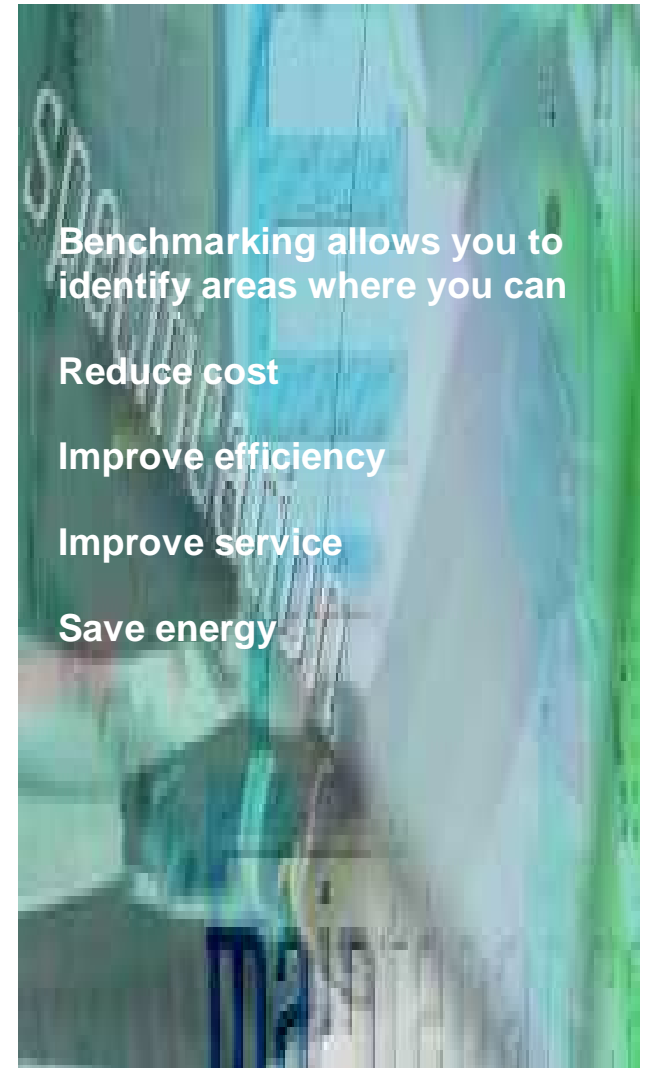
E: [bsria@bsria.co.uk](mailto:bsria@bsria.co.uk) W: [www.bsria.co.uk](http://www.bsria.co.uk)

Offices in Bracknell, Beijing, St Helens, Stuttgart, Swansea, Cadiz and Toulouse



Operation and Maintenance  
Benchmarking Network

[www.bsria.co.uk](http://www.bsria.co.uk)



Benchmarking allows you to  
identify areas where you can

Reduce cost

Improve efficiency

Improve service

Save energy

The philosophy of benchmarking is one of continuously and objectively seeking improvement.

BSRIA's O&M benchmarking Network provides a tangible source of information to help building operators to evaluate their performance against their peers

Data collection focuses on four main areas:

- Maintenance performance
- Maintenance costs
- Energy
- Soft services

Respondents are categorised by the type of building they operate. They are also further broken down into size of building and geographical location. This allows members to make better like for like comparisons

The BSRIA Operations and Maintenance Network includes major service providers and facilities managers from a wide spectrum, including healthcare, local authorities, education, financial institutions, manufacturing and leisure.

Network members keep up to date with the latest industry practice through our seminars, which are held four times per year. The seminars are FREE to members and also open to non-members for a fee.

***Member's comments***

*"Subjects well presented and relevant"*

*"Thought provoking"*

*"A very informative day"*

**Forthcoming events**

<p><b>Friday July 3<sup>rd</sup> 2009</b></p> <p><b>Venue: The Commonwealth Club, London</b></p>	<p><b>FM Legislation: are you in the know?</b> Halving waste to landfill Workplace recycling F Gas 2009 update Compliance Pandemic planning Health &amp; Safety strategy 2010 &amp; beyond</p>
<p><b>Friday November 6<sup>th</sup> 2009</b></p> <p><b>TBA</b></p>	<p><b>Energy</b></p> <p>Issues topical at the time of the event Including BREEAM in use</p>
<p><b>Friday February 19<sup>th</sup> 2009</b></p>	<p><b>Webinar</b></p> <p>Topical subject to be decided by the network</p>
<p><b>Friday April 23<sup>rd</sup> 2009</b></p> <p><b>Venue: TBA</b></p>	<p><b>Topical subject &amp; Benchmarking data</b></p> <p>Topical presentations plus Benchmarking Network data</p>